

# MEMORANDUM

**SUBJECT:** Community Care Policy Clarification CCAD 04009, CWP/HCSS 04002

**TO:** Regional Administrators  
Regional Directors  
Long Term Care Services

**FROM:** Marilyn Eaton  
Director  
Long Term Care Services  
State Office W-511

**DATE:** March 18, 2004

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The following clarification pertains to protective supervision and is **effective immediately**.

**Policy Question 1:**

When should Consolidated Waiver Program clients be authorized to receive protective supervision under Personal Assistance Services?

**Policy Clarification 1:**

Protective supervision is authorized when it is necessary to protect the client from injury due to cognitive/memory impairment and/or physical weakness. Supervision is provided to solely assure the health and safety of the client when the primary caregiver is out of the home.

Please contact your contract manager if you have any questions on this letter. Contract managers should contact Karen Kroyer at (512) 438-3444 if they have any questions.

*Signature on file*

Marilyn Eaton

ME:ck

c: SO STAFF